

Handover Policy

At Moorwell Miracles, we use the Family app to communicate with parents. This is an online recording tool to share observations and pictures of your child's education and development. We also record nappies, meals, and accidents etc. using the app. The app is a fantastic way to aid easy two way communication between parents/ carers and practitioners at nursery. This is used to improve communication and partnerships with parents.

The nursery prides itself on having excellent relationships with parents and so we will still provide face-to-face communication with parents as much as possible. On collection your child's key person (or another member of staff from your child's room) will provide you with a detailed handover of your child's day. This is important to us as it means that parents/carers can get to know the practitioners caring for their children well and you can be assured your child is in safe hands.

There may be times when there are a lot of parents collecting their children at the same time, and so practitioners may not be able to spend as much time with families as they would like. If this is the case, please feel free to ask your child's key person for a call back or send them a message directly using the Family app.

A handwritten signature in black ink, consisting of a large, stylized 'O' followed by a wavy line.